
Patient Responsibilities

Telehealth Responsibilities

- I will not record any Tele-Psychiatry sessions without written consent from my provider
- I will inform my provider if any other person can hear or see any part of our session before the session begins. The provider will inform me if any other person can hear or see any part of our session before the session begins
- I understand that I alone am responsible for the configuration of any electronic equipment used on my electronic device that is used for Tele-Psychiatry. I understand that it is my responsibility to ensure the proper functioning of all electronic equipment before my session begins
- I understand that I must be a resident of the State of Colorado to be eligible for Tele-Psychiatry services from my provider
- I understand that I must be physically in the State of Colorado at the time of any scheduled Tele-Psychiatry appointment
- I understand that the laws that protect the privacy and confidentiality of medical information also apply to Tele-Psychiatry
- I have the right to withhold or withdraw my consent to use Tele-Psychiatry during the course of my care at any time. I understand that my withdrawal of consent will not affect my future care or treatment
- I understand that my provider has the right to withhold or withdraw consent for the use of Tele-Psychiatry during the course of my care at any time
- I understand that all rules and regulations that apply to the provision of healthcare services in the state of Colorado also apply to Tele-Psychiatry

Attendance

- If you must cancel or reschedule an appointment, we require at least 24 hour notice (weekends not included)
- Cancellations that occur with less than 24 hour notice or if you fail to show up to an appointment, you will be charged up to a maximum of \$75 for the session if seen for medication management services or up to a maximum of \$100 for therapy services.
- Payment for the cancellation fee must be paid before rescheduling the next appointment.
- Continued cancellations and/or changing appointments by a client may result in the cancellation of continued services.
- Our providers reserve the right to cancel the relationship at any time if the client becomes non-compliant with care, is belligerent, disrespectful, a danger to the provider, malingers or otherwise is harmful to the practice in any way.
- If there is a negative balance that is owed, the balance must be paid prior to or at the time of the next visit.