

# Prescription Policy

*\* Please read carefully*

- No prescriptions will be refilled on Saturday, Sunday or major holidays – We require 3 business days minimum to process prescription(s) renewals/requests – The client is responsible for knowing when medication(s) will need to be refilled (no early refills)
- Prescription refill phone-in: Monday – Thursday during business hours ONLY (8:00AM – 5:00PM)
- Prescriptions will not be filled for unauthorized “walk-in” clients. A call with a voice message is required for these cases
- **\*\*Note: The provider may be inaccessible due to scheduled client needs\*\***
- Controlled-substances/narcotic prescriptions require a follow up appointment every 30-90 days
- Non-controlled/non-narcotic prescriptions require a follow up appointment every 3-6 months
- New symptoms and/or events require a clinic appointment. The provider is unable to diagnose via phone
- No early refills if medications are overused, abused, misused, lost or stolen – Client must follow prescription directions
- If it is found that medications are being provided through multiple providers for controlled substances or narcotics, Mile High Psychiatry reserves the right to dismiss the client. This is defined as drug diversion and/or misuse of medications.
- Medications are for the prescribed individual’s use only. It is illegal to “share” your medicine
- NO controlled substances or stimulants will be provided as “bridge” scripts. You MUST keep your scheduled appointments in order to receive refills for these medications!

## **These protocols are per recommendations of the Colorado Board of Regulatory Agencies and DEA**

*I understand and accept the protocol listed above. Failure to comply may subject immediate termination of prescriptive medications. I also agree to random and/or regular lab testing via blood or urine to ensure the above guidelines are not being violated. We strive to offer the best services and care for each client in a timely manner. The above “rules” are essential and necessary to efficiently manage your care.*

Thank you in advance for your cooperation and understanding,  
Your Mile High Psychiatry Team