

# Prescription Policy

*\* Please read carefully*



- MHP requires 3 business days minimum to process prescription(s) renewals/requests. Patients are responsible for knowing when medication(s) will need to be refilled. No early refills will be accepted.
- Prescriptions will *not* be refilled on Saturday, Sunday or major holidays. Prescriptions will not be filled on a “walk-in” basis.
- Random and/or regular lab testing via blood or urine is required from all MHP patients to ensure patient safety and proper patient care
- New symptoms and/or events require a clinical appointment. MHP providers are unable to diagnose or change medication regimens via phone request.
- No refills will be accepted if medications are overused, abused, misused, lost or stolen.
- Patients are expected to follow the dosage and instructions for medication precisely. Patients should take medications as prescribed and never skip doses unless directed by their healthcare provider.
- If it is found that medications are being provided through multiple providers for controlled substances or narcotics, Mile High Psychiatry reserves the right to dismiss the client. This is defined as drug diversion and/or misuse of medications.
- Medications are for the prescribed individual’s use only. It is illegal to “share” your medicine.
- NO controlled substances or stimulants will be provided as “bridge” scripts. Patients are required to keep scheduled medication management appointments in order to receive refills for medications.

## **To request a refill of your medications:**

- [On a Mobile Device](#)
- [On a Desktop Device](#)
- Phone-in during normal business hours only (8:30AM – 5:00PM)

## **DEA Requirement: New Patient as of November 1, 2023:**

MHP conducts all patient appointments via virtual tele-psychiatry. A recent DEA ruling requires that any patient who did not establish care during the COVID19 Public Health Emergency be seen in person by a DEA registered provider if they are prescribed medication(s) that are considered a controlled substance (schedule II- V). Depending on the type of medication you are prescribed, you may be required to attend an in-person appointment at least once annually. If this applies to you, your provider will discuss options with you during your first visit. If you have any questions on this ruling, you can find more information on our website.

**These protocols are per recommendations of the Colorado Board of Regulatory Agencies and DEA**  
***Failure to comply with Mile High Psychiatry’s prescription policy may be cause for immediate termination of prescriptive medications.***